

## Claims Information

If you have a **Nationwide** policy (policy numbers will typically start with 6132, RVN, BTPC, MSN, please call 800-421-3535 to report the claim.

If you have an **American Bankers (Assurant) Flood** Policy, you can call 800-423-4403, email [myfloodclaim@assurant.com](mailto:myfloodclaim@assurant.com) or report the claim online at [www.myflood.com](http://www.myflood.com). This policy number will typically be 14 digits long and will end in either 2017 or 2018.

If you have a **National Flood Insurance Program** Policy, you can call 800-767-4341 to file a claim with them.

If you have a **North Carolina Insurance Underwriting Association** policy, you can call 800-662-7048 to report the claim. Most Wind/Hail policies with NCIUA will start with HW or CW. Wind/Hail policy claims should be filed through your homeowner's carrier (Example: Nationwide, American Reliable, etc) Dwelling Policies with NCIUA will likely start with DW.

If you have a **Frontline Insurance** Wind/Hail, or Homeowner, policy you can call 866-673-0623 to report the claim. You can also file a claim online at [www.frontlineinsurance.com /#/fnol-flow](http://www.frontlineinsurance.com/#/fnol-flow) . Policy numbers will begin with FPH or will be a 10 digit number

If you have a **Lighthouse Insurance** policy you can call 877-852-0606 to report a claim with them.

If you have a **Universal Property & Casualty Insurance** policy you can call 800-425-9113 to report a claim with them. Claims can also be filed online at [www.universalproperty.com](http://www.universalproperty.com). The policy number will be 12 digits and usually begins with 4201-

If you have a **Foremost Insurance** policy you can call 800-527-3907 to report a claim with them.

If you have a **National General Insurance** policy you can call 800-325-1088 to report a claim with them.

If you have a **Progressive Insurance** policy you can call 800-274-4499 to report a claim with them.

If you have a policy with **Lloyds of London, United States Liability Insurance, American Reliable, or Scottsdale Insurance** and it shows Hanover Excess is the broker, please call 800-672-9006 to report the claim.

If you have a policy with **Lloyds of London or Scottsdale Insurance** and it shows TAPCO is the broker, please call 800-334-5579, option 3, then option 4 to report the claim.

Our agency will make every effort to open as soon as safely possible. We can always assist with filing claims in our office. If you cannot reach us by phone, you can email [claims@weatherlyinsurance.com](mailto:claims@weatherlyinsurance.com) and someone will be monitoring that address and can answer assuming communications are up after the storm.

Please take the necessary steps to protect your property from further damage (tarp roof, cover broken window, etc.) when it is safe to do so.

Our agency hopes everyone stays safe during and after the storm and we will be here to help in any way we can after.